

Our school approach to caring for children who have a toileting accident (September 2025)

Occasionally, in our school there are children who have toileting accidents. This document just gives clarity to all staff in our approach. This document is also in addition to our Rockets Intimate Care Policy. Children who are of a suitable age and/or stage can access the Rockets changing facilities while following the Rockets policy.

Simply, if a child has a toileting accident we take on the role of the parent and we act in a reasonable, appropriate and proportionate way. This means that:

- We can clean the child up from the accident (there are wet wipes and disposable bags available from the school office). We may ask the child to help with this and we would in most cases ask them to wipe around their private areas. To safeguard ourselves, we would leave the door open within the sight of other staff (as is the case in Rockets) or if this is not appropriate then have a second adult to supervise and support (staff from the office can support if needed)
- We wear gloves when supporting a child with an accident
- We are sensitive, caring and understanding to the child and avoid pulling faces and/or making negative comments